

**CHANGES TO THIS NOTICE**

We reserve the right to change this notice. We reserve the right to make the revised or changed notice effective for health information we already have about you and for any information we may receive in the future. We will post a copy of the current notice in the facility and on our web site (if applicable) at **www.chihealth.com**. The notice will contain the effective date. Upon your initial registration or admittance to the facility for treatment or health care services as an inpatient or outpatient, we will offer you a copy of the notice currently in effect. Whenever the notice is revised, it will be available to you upon request.

**COMPLAINTS**

You may file a complaint with us or with the Secretary of the Department of Health and Human Services if you believe that we have not complied with our privacy practices.

You may file a complaint with us by contacting Administration at each facility via the Patient Action Line, 24 hours a day:

Facility	Patient Action Line
CHI Health Alegant Creighton Clinics .....	(402) 343-4412
CHI Health Bergan Mercy, Omaha, NE .....	(402) 398-5799
CHI Health Creighton University Medical Center, Omaha, NE .....	(402) 449-4013
CHI Health Good Samaritan, Kearney, NE .....	(308) 865-7959
CHI Health Immanuel, Omaha, NE .....	(402) 572-2898
CHI Health Lakeside, Omaha, NE .....	(402) 717-8717
CHI Health Lasting Hope Recovery Center, Omaha, NE .....	(402) 717-5320
CHI Health Mercy, Council Bluffs, IA .....	(712) 328-5950
CHI Health Mercy, Corning, IA .....	(641) 322-6279
CHI Health Midlands, Papillion, NE .....	(402) 593-3172
CHI Health Missouri Valley, Missouri Valley, IA .....	(712) 642-2784
CHI Health Nebraska Heart, Lincoln, NE .....	(402) 327-2700
CHI Health Plainview, Plainview, NE .....	(402) 582-4245
CHI Health Schuyler, Schuyler, NE .....	(402) 352-4072
CHI Health St. Elizabeth, Lincoln, NE .....	(402) 219-8000
CHI Health St. Francis, Grand Island, NE .....	(308) 398-5570
CHI Health St. Mary’s, Nebraska City, .....	(402) 873-3321
The Physician Network.....	(800) 233-4955
All other locations.....	(402) 717-1730

You may file a complaint with CHI Health Privacy Office at 12809 West Dodge Road, Omaha, NE 68154.

If you file a complaint, we will not take any action against you or change our treatment of you in any way.